



## COOKIE POLICY

Last updated: 22 Aug 2025

This Website (referred to in these “terms of use” as the website) is owned and operated by Mmint Pty Ltd (ACN 669 696 486), trading as Wiiz, who is referred to in this Cookie Policy as “we”, “us”, “our” and similar grammatical forms. This policy is designed to comply with the obligations under the *Australian Privacy Act 1988* and the *New Zealand Privacy Act 2020*.

We reserve the right to update this Cookie Policy periodically and will notify users of any material changes through a prominent notice on our Website. Your continued use of the Website after such modifications will constitute your acknowledgment of the modified Cookie Policy.

**Our Cookie Policy explains what cookies are, how we use cookies, how third-party partners may use cookies on our Website, and your choices regarding cookies.**

General information about visits to our Website is collected by our computer servers, with small files “cookies” that our Website transfers to your computer’s hard drive through your Web browser (if you allow the delivery of “cookies”). The “cookies” are used to follow the pattern of movements of users by letting us know which pages on our Website are visited, in what order and how often and the previous website visited and also to process the items you select if you are making purchases from our Website. The information collected, which may include data that can be considered personal information under the Privacy Act, is used for the purposes outlined in this policy.

### 1. Why do we use “cookies” and other web use tracking technologies?

- When you access our Website, small files containing a unique identification (ID) number may be downloaded by your web browser and stored in the cache of your computer. The purpose of sending these files with a unique ID number is so that our Website can recognise your computer when you next visit our Website. The “cookies” that are shared with your computer can’t be used to discover any personal information such as your name, address or email address they merely identify your computer to our Website when you visit us.
- We can also log the internet protocol address (IP address) of visitors to our Website for a number of purposes. This allows us to identify the countries in which the computers are located to provide localised content and to analyse our websites performance. Additionally, we use IP addresses for security purposes, such as to monitor and prevent fraudulent or malicious activity. IP addresses, in isolation, are not personal information and we do not use them to identify you personally. We retain IP addresses for 90 days to complete the

purpose of its intent. After which they are securely deleted or de-identified. We take reasonable steps to ensure this information is protected from unauthorized access or misuse.

- We collect information using “cookies” and other tracking technologies for the following reasons:
  - (i) to help us monitor the performance of our Website so that we can improve the operation of the Website and the services we offer;
  - (ii) to provide personalised services to each user of our Website to make their navigation through our Website easier and more rewarding to the user;
  - (iii) to sell advertising on the Website in order to meet some of the costs of operating the Website and improve the content on the Website; and
  - (iv) when we have permission from the user, to market the services we provide by sending emails that are personalised to what we understand are the interests of the user.
- Even if you have given us permission to send you commercial electronic messages via email, WhatsApp or our other communication channels, you can, at any time, withdraw your consent. A simple and free opt-out or unsubscribe facility will be provided to you to stop receiving future messages.

In addition to our own cookies, we may also use various third-party's cookies to report usage statistics of the Website, deliver advertisements on and through the Website, such as:

Google Analytics

Social Media platforms

Live chat and/or customer support chatbots

Advertising services - Google AdSense

- We use the following categories of cookies with varying retention periods:
  - (a) Essential cookies which are necessary for website functionality such as keeping you logged in, are retained for up to 90 days to ensure a seamless experience. The expiration period of this cookie is refreshed with each new login.
  - (b) Functional cookies retained for up to one year, to enhance your browsing experience,
  - (c) Analytical cookies retained from one to two years that help us improve our services, and
  - (d) Marketing cookies retained for up to one year, which are used to deliver relevant advertisements.



You can manage your preferences for non-essential cookies through our cookie consent tool.

## **2. What are your choices regarding cookies?**

If you are unhappy about having a cookie sent to you, you can set your browser to refuse cookies or choose to have your computer warn you each time a cookie is being sent. However, if you turn your cookies off, some of our services may not function properly.

You can manage your cookie preferences through our Cookie Settings panel, where you can choose to accept or decline specific categories of cookies (Essential, Analytics, Marketing). You can modify these preferences at any time by accessing the Cookie Settings link in our footer. Please note that while Essential cookies are necessary for basic site functionality, you have full control over other categories, though this may affect certain website features and personalisation.